## Privacy Policy

At CaterOrange, we value your privacy. This Privacy Policy outlines how we collect, use, and protect your personal information when you use our platform at app.caterorange.com.

**Information We Collect**

We collect information to enhance your experience, including:

* **Personal Details:** Name, email, phone number, and address.
* **Account Data:** Username, password, and profile preferences.
* **Order Information:** Food preferences, transaction details, and order history.
* **Technical Data:** IP address, browser type, and device details.
* **Usage Data:** Pages visited, actions taken, and time spent on the platform.

**How We Use Your Information**

Your information is used to improve and personalize your experience, including:

* Processing and fulfilling your food orders.
* Providing customer support and responding to inquiries.
* Enhancing platform functionality and user experience.
* Sending order updates and transactional messages (we do not send promotional messages without your consent).
* Preventing fraudulent activities and ensuring platform security.

**Data Sharing**

We do not sell your data to any entity or use it for cross-marketing with third parties or affiliate services. Your data is shared only in the following cases:

* **Delivery Partners:** To facilitate order fulfillment (e.g., phone number for delivery-related communication).
* **Service Providers:** For payment processing and customer support.
* **Legal Compliance:** When required by law or regulatory authorities.

**Location & Photo Usage**

* The photo of your location is used solely to help our delivery team identify your location easily.
* Logistics partners or anyone associated with CaterOrange cannot save or download your location photo into their systems.

**Security Measures**

We implement industry-standard security practices to protect your data. However, no method of data transmission over the internet is completely secure.

**Your Rights**

Depending on your location, you may:

* Access and update your personal information.
* Request deletion of your data.
* Opt-out of marketing communications.

**Policy Updates**

We may update this Privacy Policy from time to time. Changes will be reflected on this page with an updated "Last Updated" date.

**Contact Us**

If you have any questions, please contact us at:

**Email:** [info@caterorange.com](mailto:info@caterorange.com)